

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC ☐ CLEC ☒ ILEC ☐ Wireless

236268

CERTIFICATED COMPANY INFORMATION

United Telephone Company of the Carolinas	
Company Name	FEIN/S
CenturyLink	(318) 388-9000
Dbaf/ka	Telephone #
100 CenturyLink Drive	
Mailing Address	
Monroe, LA 71203	
City, State, Zip Code	
14111 Capital Blvd.	
Business Location	
Wake Forest, NC 27587-5900	Wake
City, State, Zip Code	County

REGISTERED AGENT INFORMATION

Registered Agent: CT Corporation System
Mailing Address: 75 Beattie Place
City, State, Zip Code: Greenville, SC 29601

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- A. Durand Standard 100 Ryon Avenue Hinesville, GA 31310
General Manager (Include address if different than above.)
 (912) 408-2106 / (912) 368-6644 / durand.standard@centurylink.com
 Telephone Number Facsimile Number E-mail Address
- B. Felisa Bullock 720 Western Blvd., Tarboro, NC 27886
Customer Relations /Complaints Representative (Include address if different than above.)
 (252) 641-3121 / (877) 800-2737 / Execservices@centurylink.com
 Telephone Number Facsimile Number E-mail Address
- C1. same as "B"
Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)
 / /
 Telephone Number Facsimile Number E-mail Address
- C2. 1-800-366-8201
Customer Contact (Toll Free Number)
- D. Tim Walden 100 CenturyLink Drive Monroe, LA 71203
Engineering Operations (Include address if different than above.)
 (318) 362-1284 / (318) 362-1299 / tim.walden@centurylink.com
 Telephone Number Facsimile Number E-mail Address
- E. same as "D"
Test and Repair (Include address if different than above.)
 / /
 Telephone Number Facsimile Number E-mail Address

F. same as "A"
Emergencies (During non-office hours)

Telephone Number Facsimile Number E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Zel Gilbert 1122 Lady St., Suite 1050 Columbia, SC 29201
Regulatory Officer (Include address if different than above.)

(803) 252-4505 / (803) 252-6751 / zel.gilbert@centurylink.com
Telephone Number Facsimile Number E-mail Address

H. Jane Wyatt
Dual Party Mailings (Name)

100 CenturyLink Drive Monroe, LA 71203
Mailing Address
(318) 330-6326 / (318) 388-9093 / jane.wyatt@centurylink.com
Telephone Number Facsimile Number E-mail Address

I. Donnie Aultman
Interim LEC Fund Mailings (Name)

100 CenturyLink Drive Monroe, LA 71203
Mailing Address
(318) 388-9497 / (318) 388-9072 / donnie.aultman@centurylink.com
Telephone Number Facsimile Number E-mail Address

J. same as "I"
Universal Service Fund Mailings (Name)

Mailing Address

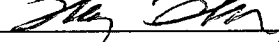
Telephone Number Facsimile Number E-mail Address

K. Lisa Grantham
Gross Receipts Mailings (Name)

100 CenturyLink Drive Monroe, LA 71203
Mailing Address
(318) 388-9696 / (318) 388-9072 / lisa.farrar@centurylink.com
Telephone Number Facsimile Number E-mail Address

L. Heather Jones
Lifeline Mailings (Name)

100 CenturyLink Drive Monroe, LA 71203
Mailing Address
(318) 330-6442 / (318) 362-1649 / heather.jones@centurylink.com
Telephone Number Facsimile Number E-mail Address

Stacy Odom 
This form was completed by (print name) Signature
Senior Analyst 3/29/2012
Title Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 11/2010)